

A user-friendly GUIDE TO

Financial &

Emergency Assistance

FOR FAMILIES in Macomb County



About This Book

This *Small Book* is designed to assist families in locating free or low-cost community services in Macomb County and is designed to be user-friendly.

The book first lists a "SITUATION" followed by a short descriptive phrase about each of the known services listed for that situation, an explanation of the services and eligibility requirements (if applicable), and finally, the telephone number for the service.

This book lists services by a service category, not by agency. This helps to speed the finding of needed services. For the most part, only Macomb County resources are listed. Exceptions to this are out-of-county resources included if a Macomb County facility is filled or county or state services that may be accessed in Macomb County.

To aid you in your use of this book, you will notice the following format: Each "*Situation*" is enclosed in a black box to differentiate it from other situations.

The symbol (~) is placed in front of each new service under that category. All known services for a situation are grouped under it regardless of what agency offers those services.

As names of agencies and programs frequently change, please note that the former name is indicated in brackets { }.

Every effort has been made to assure that the information is up-to-date and accurate. Due to the dynamic nature of organizations, information changes often.

We hope that you enjoy this resource and that you are able to locate help more quickly. For your information, *Small Books* are available on the following topics:

Adoption	Literacy
Child Abuse	Mental Health
Child Care	Parenting
Dementia	Recreation/Leisure
Dental	Runaway Services
Domestic Violence	Senior Citizen Services
Employment & Training Services	Sexual Assault
Fetal Alcohol Spectrum Disorder	Special Needs
Financial Assistance	Substance Abuse
Food	Suicide Prevention
Gambling Addiction/Problems	Support Groups
Resources	Teen Pregnancy Service
Health	Transportation
Homeless Services	Utility Assistance
Housing	Vision and Hearing Services
Legal Issues	Glossary

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EMPLOYMENT AND TRAINING

SITUATION: A person needs credit counseling.

- ❖ **Money management** including a confidential analysis of the size and nature of debt, creation of a plan to reduce that debt, advocacy with creditors, negotiation of payment rates and terms, processes of payments to creditors, education on managing money. Available from Green Path Solutions with offices in Eastpointe and Utica, (800) 994-5537 or www.greenpath.com.
- ❖ **Free confidential interview to analyze a family's personal situation.** If the family is unable to balance their budget, they may enroll in the debt management program. The debt management program will negotiate reduce payments with most of their creditors. The debt management fee is based on the amount of the debt, with the maximum charge being \$50.00 per month. Call Consumer Credit Counseling Service,* (586) 254-6011 (Utica). The toll free number is (800) 547-5005.

SITUATION: A parent needs financial help for his/her child(ren).

- ❖ **Family Independence Payments* (FIP*) (formerly Aid to Dependent Children*)** provides financial assistance, help with medical bills, buying food and with emergencies involving home repairs, eviction, utilities, appliances, or a lost or stolen check. Contact your local Department of Human Services* for current rules and services.

DEPARTMENT OF HUMAN SERVICES*		
Mt. Clemens District (586) 469-7700 serving Seville Housing Unit - SANG Base, Mt. Clemens, Clinton Township, Harrison Twp., St. Clair Shores, New Baltimore, Chesterfield 48047	Sterling Heights District (586) 254-1500 serving Armada, Chesterfield 48051, Lenox, Macomb, Memphis, 48041, New Haven, Ray, Richmond, Rochester 48306, Romeo, Shelby, Sterling Hgts., Utica, Washington.	Warren District (586) 427-0600 Center Line, Eastpointe, Fraser, Roseville, Warren.

SITUATION: A female is pregnant and is in need of emergency financial assistance/resources.

- ❖ **Project Life funds** are available and may be accessed through church funds, Project Life or local parishes regardless of faith. Available from Catholic Services of Macomb*, (586) 416-2300 (Clinton Twp.) or (888) 4-BABY DUE.

- ❖ **Maternity clothes, baby layettes, infant clothing size 2 and smaller, high chairs, car seats, etc.** are available from the following pro-life organizations:

<p>Birthright of Macomb County*, Utica <i>Must call ahead of time</i> <i>Open Monday - Thursday 10 A.M. - 2 P.M.</i></p>	<p>(586) 254-5930</p>
<p>Compassion Pregnancy* Clinton Twp. <i>Call to make an appointment to receive items.</i></p>	<p>(586) 783-9620</p>
<p>Women and Teens Pregnancy Center*, Pontiac <i>No residency restrictions and walk-ins welcome</i> <i>Call ahead for hours of operation as these vary daily.</i></p>	<p>(586) 939-HELP</p>

SITUATION: A parent on a low income needs financial assistance for child care.

- ❖ **Low income day care** assists parents **who do not** receive Family Independence Payments* (FIP*) (formerly Aid to Families with Dependent Children*) and who need help in paying their child care costs in order to work. Available from:

DEPARTMENT OF HUMAN SERVICES*		
<p>Mt. Clemens District (586) 469-7700 serving Sebile Housing Unit - SANG Base, Mt. Clemens, Clinton Township, Harrison Twp., St. Clair Shores, New Baltimore, Chesterfield 48047</p>	<p>Sterling Heights District (586) 254-1500 serving Armada, Chesterfield 48051, Lenox, Macomb, Memphis, 48041, New Haven, Ray, Richmond, Rochester 48306, Romeo, Shelby, Sterling Hgts., Utica, Washington.</p>	<p>Warren District (586) 427-0600 Center Line, Eastpointe, Fraser, Roseville, Warren.</p>

SITUATION: A family has emergency needs.

To find out if you are eligible for food stamps, call the Food and Nutrition Program Hotline Monday - Friday 9:00 A.M. - 5:00 P.M. for a free, confidential screening at (800) 481-4989.

- ❖ **Emergency food items for households experiencing a sudden loss of income or other household budget crisis** is available from Macomb County Community Services Agency* Food Program, (586) 469-6004, Monday - Friday, 8:30 A.M. - 5:00 P.M. for the location of the pantry nearest to the family's home.

- ❖ **Emergency support and services for needy individuals and families, such as shelter and utility payments, and clothing.** Staff will also make referrals to educational programs and employment agencies. Available at Community Action Centers*:

COMMUNITY ACTION CENTERS*		
<p>North Center, New Haven (586) 749-5146 serving Armada, Bruce Twp., Chesterfield, Macomb, Shelby Twp., New Baltimore, Lenox, Memphis, New Haven, Ray, Richmond, the Macomb section of Rochester, Romeo, Washington. (Communities north of 23 Mile Road)</p>	<p>Central Center, Mt. Clemens (586) 469-6964 serving Clinton Twp., Fraser, Harrison Twp., Mt. Clemens, Chesterfield, Shelby, Macomb, New Baltimore, St. Clair Shores, Selfridge ANG Base, Sterling Hgts., Utica (Communities north of 14 Mile Road and south of 23 Mile Road)</p>	<p>South Center, Warren (586) 759-9150 serving Center Line, Eastpointe, Roseville, and Warren (Communities south of 14 Mile Road)</p>

- ❖ **Limited money for rent for persons who have been evicted (for other than non-payment of rent) and it is a court-ordered eviction (with a document from the court.)** Eligibility is based on income. The new housing has to be affordable (rent cannot be more than 65% of income). Cash assets above \$50.00 have to be used for the rent and the subsidy is based on the family size. Available from the DHS* State Emergency Relief*. Contact your local DHS* office.

DEPARTMENT OF HUMAN SERVICES*

Mt. Clemens District
(586) 469-7700
serving Chesterfield Twp., Clinton Twp., Harrison Twp., Mt. Clemens, St. Clair Shores, Selfridge ANG Base.

Sterling Heights District
(586) 254-1500
serving Armada, Memphis, New Baltimore, New Haven, Richmond, the Macomb County section of Rochester, Romeo, Utica, Washington.

Warren District
(586) 427-0600
Center Line, Eastpointe, Fraser, Roseville, Warren.

SITUATION: An adult who is mentally ill, a substance abuser or dually diagnosed needs money for a down payment/first month's rent/security deposit.

❖ **Case management, technical assistance, and coordination of services for adults who are mentally ill, substance abusers or dually diagnosed.** Funding can include security deposit, up to 4 months rent, and may include some incidental costs as determined by the case manager. To qualify:

- must be 18 years or older,
- current or last residence must be in Macomb County,
- must be homeless or in immediate risk of becoming homeless, and
- must participate in treatment while services are being offered.

For more information, call Supportive Housing Project/HUD* at (586) 948-0228 ext. 203 or 204.

SITUATION: A person who has been injured or lost income because of a crime needs financial help.

❖ **Financial help to crime victims who are injured or have lost income because of the crime.** Applications are available at the Macomb County Prosecuting Attorney's Victim-Witness Rights Unit*, (586) 469-5675. To receive compensation:

- The crime must have happened in Michigan.
- A police report must have been made within 48 hours of the crime, except for good cause, and the victim must cooperate with the investigation.
- Victims must have suffered actual body harm (this may include pregnancy)
- Victims cannot have contributed to the infliction of the injury nor have been responsible for, or an accomplice, to the crime.
- Victims must have at least \$200 out-of-pocket medical or rehabilitative expenses and/or a loss of two continuous weeks of earnings or support.
- The claim must be filed within one year of the crime.
- In the case of death, a claim may be filed by a family member. This may include funeral expenses.
- Expenses or losses covered by personal insurance or that can be paid by another source will not be covered.
- Incomplete applications can result in long delays in claim determination. Most claims will be processed within 12 to 16 weeks.
- Minimum loss requirements may be waived for victims retired by reason of age or disability and for some victims of criminal sexual conduct.

The Victim - Witness program also helps in filing for Michigan Crime Victim Compensation; provides help in obtaining emergency services such as food, housing and clothing; makes referrals to other community agencies for additional help; provides information on how the Court works and the status of a particular case; goes with the victim to Court when requested; provides assistance in returning personal property to victims; provides victims an opportunity to express their feelings about their case to the judges at the time of sentencing; and provides information on obtaining restitution.

SITUATION: A person/family needs assistance with prescription medications.

❖ Assistance with prescription drug costs is available from or at the following programs:

<p>VA* BENEFITS (800) 827-1000 or (313) 576-1000 www.va.gov</p>	<p>Prescriptions are available for low-income veterans at no charge. If income is over \$10,579 (single) or \$13,855 (couple) there is a charge of \$2 per script. Registration required.</p>
<p>PRESCRIPTION RESOURCE NETWORK* Ages 19 - 59, call (586) 263-2110 Ages 60 and older, call (586) 469-6316</p>	<p>Helps low-income Macomb residents <u>without prescription coverage</u> to apply for free prescriptions from pharmaceutical companies. In most cases an application signed by the prescribing physician is required for each 3-month supply. Income requirements of the pharmaceutical companies vary.</p>
<p>MEDICAL OUTREACH CLINIC* (800) 779-7178, then press 2</p>	<p>A customized van providing free medical care and free prescriptions to homeless, low-income, and uninsured working persons. Call the number at left for a list of locations and scheduled times.</p>
<p>NEIGHBORS CARING FOR NEIGHBORS CLINICS* Henry Ford Macomb Hospital (586) 469-3750</p>	<p>For persons of all ages, low-income, uninsured. Charges are based on the patient's ability to pay. Locations are at Henry Ford Macomb (586) 469-3750. Medical services provided by Nurse Practitioners treat both acute illnesses and chronic conditions, including exams, lab tests, X-rays, referrals, and prescriptions.</p>
<p>DOWNRIVER COMMUNITY SERVICES*, (586) 749-5173 (NEW HAVEN)</p>	<p>Provides services for the homeless (includes persons in transitional housing, motels & those "doubling up"). Services include primary health care, emergency dental, vision, prescriptions, and substance abuse services. Some locations are Salvation Army* (Warren & Mt. Clemens), MATTS*, Odyssey*, & MCREST*.</p>

ACCOUNTING AID SOCIETY* (313) 647-9620	Helps low-income* persons with taxes. Sites are available in Macomb County during tax season. (*approx. \$20,000 per year for 1; \$38,000 for families of 2 or more)
MCCSA* ACTION CENTERS North: (586) 749-5146 Central: (586) 469-6964 South: (586) 759-9150	Will use emergency funds to assist with prescription costs for Macomb County residents in their service area who have no other coverage, also for items not covered by Medicaid*. Income must be below 125% of the poverty level. These payments count toward a monthly spend-down* requirement for Medicaid.

- ❖ **Medication, medical supplies and equipment, and appliances for the medically fragile only.** An agency representative must make the contact and only after all other resources have been exhausted. Call United Way Community Services* (UWCS)* - Tribute Fund by calling 2-1-1.

SITUATION: A person/family needs last resort financial assistance.

- ❖ **Financial Assistance** is available through the Macomb County Inter-Agency Council* (IAC) for clients of member agencies/individuals. The IAC member must write a request for assistance on the approved form on behalf of a client. Each IAC member is eligible to make one or more requests totaling no more than \$300.00 in six months. Eligible clients must be a Macomb County resident, be referred by an IAC member, have no resources to solve the problem and have had no previous financial assistance from the IAC. Available from the IAC Individual Financial Assistance Program. Eligibility forms are available at the IAC monthly meetings.
- ❖ **Financial Assistance** (PeopleCare funds) for low-income households as well as those who are experiencing temporary difficulties resulting from lay off, job changes, or other unexpected events that have affected the household's ability to meet basic needs. For more information, call Salvation Army Offices, (800) 477-5050

❖ **Financial Assistance** (THAW funds) for low-income households (200% of poverty level) who are in danger of losing essential heat or electricity, or whose energy services are shut off. Assistance is provided one time per year. Maximum amount is \$750 per heat or electric utility type, \$1500 on combined utilities, and \$375 for deliverable fuels. A shut-off notice is required or the household is enrolled in the Winter Protection Plan with their utility company. Applicants must apply for other available assistance, including SER, in order to become eligible. THAW can pay the client required payment or co-payment or can pay the amount over SER cap that is necessary to qualify the client to receive SER. The program begins in November and ends in January. Intake sites:

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SITUATION: A person/family needs tax relief.

- ❖ Tax relief for people who are unable to pay all or part of their property taxes due to their financial situation (“Property Tax Hardship Exemption”) is available in every community in Macomb County. Call for income eligibility:

Community	Telephone	Meeting required?
Armada Twp.	(586) 784-5200	No
Bruce Twp.	(586) 752-4585 ext. 23	No
Chesterfield Twp.	(586) 949-0400 ext. 2232	No
Clinton Twp.	(586) 286-9468	Meeting with assessor
Center Line	(586) 757-6800	Yes
Eastpointe	(586) 445-5005	No
Fraser	(586) 293-3104	No
Harrison Twp.	(586) 466-1410	No
Lenox Twp.	(586) 727-2085, then press 13	No
Macomb Twp.	(586) 992-0710, then press 3	No
Memphis	(810) 392-2385	No
Mt. Clemens	(586) 469- 6318 ext. 307	No
New Baltimore	(586) 725-2151	No

Continued on next page ...

Community	Telephone	Meeting required?
Ray Twp.	(586) 749-5171	No, but has to be done in March
Richmond	(586) 727-7571, then press 2, and then press 2 again	Yes
Richmond Twp.	(586) 727-8998	No
Roseville	(586) 445-5430	No
St. Clair Shores	(586) 445-5200	Yes, March, July, December only
Shelby Twp.	(586) 731-5910	No
Sterling Hgts.	(586) 446-2340	No
Utica	(586) 739-1600	Yes
Warren	(586) 574-4532	No
Washington Twp.	(586) 786-0016 ext. 504	No

ACKNOWLEDGEMENTS

This booklet has been developed from "*Making the Right Connection*", a project of the Macomb County Inter Agency Council and its Youth Council Subcommittee.

For the complete Resource Directory, please go to www.misd.net/connection





GREAT PARENTS MACOMB*
Serving families with children birth to age 5

For information on other resources for families of children
age birth to 5 years, please call:

1.866.4MACOMB

1.866.464.2662

* This document was printed through the State of Michigan Great Parents grant
awarded to Macomb Intermediate School District.
Agencies throughout Macomb County are program partners.