

A user-friendly GUIDE TO

Transportation

FOR FAMILIES in Macomb County



About This Book

This *Small Book* is designed to assist families in locating free or low-cost community services in Macomb County and is designed to be user-friendly.

The book first lists a "SITUATION" followed by a short descriptive phrase about each of the known services listed for that situation, an explanation of the services and eligibility requirements (if applicable), and finally, the telephone number for the service.

This book lists services by a service category, not by agency. This helps to speed the finding of needed services. For the most part, only Macomb County resources are listed. Exceptions to this are out-of-county resources included if a Macomb County facility is filled or county or state services that may be accessed in Macomb County.

To aid you in your use of this book, you will notice the following format: Each "*Situation*" is enclosed in a black box to differentiate it from other situations.

The symbol (~) is placed in front of each new service under that category. All known services for a situation are grouped under it regardless of what agency offers those services.

As names of agencies and programs frequently change, please note that the former name is indicated in brackets { }.

Every effort has been made to assure that the information is up-to-date and accurate. Due to the dynamic nature of organizations, information changes often.

We hope that you enjoy this resource and that you are able to locate help more quickly. For your information, *Small Books* are available on the following topics:

Adoption	Literacy
Child Abuse	Mental Health
Child Care	Parenting
Dementia	Recreation/Leisure
Dental	Runaway Services
Domestic Violence	Senior Citizen Services
Employment & Training Services	Sexual Assault
Fetal Alcohol Spectrum Disorder	Special Needs
Financial Assistance	Substance Abuse
Food	Suicide Prevention
Gambling Addiction/Problems	Support Groups
Resources	Teen Pregnancy Service
Health	Transportation
Homeless Services	Utility Assistance
Housing	Vision and Hearing Services
Legal Issues	Glossary

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TRANSPORTATION

SITUATION: A person needs transportation.

Transportation services in Macomb County are limited. The following is a list of what is known to be currently available.

MASS TRANSIT (SMART)

SMART buses directly operated by SMART offer

- 1) **Fixed Route**,
- 2) **Flexible Route** and
- 3) **Job Express** services.

Fixed Routes

SMART* fixed routes bus services provides mass transportation. Students (6 through 18 years) pay a reduced price bus services with a school identification pass which includes a photograph and a date of birth, a State of Michigan I.D., or a driver's license for age verification in lieu of the I.D. pass. Exact fare tickets and monthly (unlimited rides) cards may be purchased through SMART* or at participating banks and select outlets.

Flexible Route Service

The **Flexible Route Service** gives passengers the unique ability to get a ride to a location that might otherwise be inaccessible. If your destination is too far a walk from the bus to . . . in an industrial area where there are no sidewalks...this service will get you there. Passengers can board a Connector bus at designated bus stops or call SMART to make arrangements to get picked up at other locations within the service area. Just tell the driver where your stop is along the route and the driver will take you there. Passengers boarding at the bus stops pay SMART's fixed route fare. Passengers boarding at other locations pay SMART's Community Transit fare.

Job Express

Job Express services transports riders directly to their work sites. Passengers ride fixed route buses to a Job Express pick up point and board a small bus that takes them to their job. Job Express buses only serve businesses located within a Job Express Zone.

For more information about any of the above SMART services, go to: smartbus.org or call (866) 962-5515.

- ❖ **Dial-A-Ride provides service within a specific service area.** For a list of Dial-A-Ride services, go to <http://www.smartbus.org/smart/home> or call (866) 962-5515.
- ❖ **Transportation for income-eligible residents to essential locations such as hospitals, doctor's offices, DHS*, etc.** Rides must be scheduled in advance. Available from Community Action Centers*:

Central Community Action Center*	Mt. Clemens	(586) 469-6964
North Community Action Center*	New Haven	(586) 749-5146
South Community Action Center*	Warren	(586) 759-9150

- ❖ **Free transportation to pregnancy-related doctor appointments or securing services which will aid in a healthy, less stressful pregnancy for high-risk pregnant New Haven Medical Center patients.** Service continues after pregnancy for up to one year, for high-risk infants. Available from the New Haven Community Services*, (586) 749-5173 ext. 218.
- ❖ **Help in getting transportation services for pregnant women or women with children up to one year old for medical appointments, FIA, DHS*, WIC* through their HMO or State Medicaid.** Available from Priority Health Services, (586) 979-2267.

❖ **Transportation to chemotherapy/cancer-related appointments** for Karmanos-treated patients with medical transportation needs. For more information, call (800) 527-6266. (Patient Services).

❖ **Transportation to health care appointments for Medicaid clients** is available from their Medicaid Health Care Plans. Clients are encouraged to contact their Health Plan and schedule transportation services ahead of time:

Cape Health Plan	(888) 354-2273	Molina Healthcare of MI	(888) 898-7969
Community Choice MI	(800) 390-7102	OmniCare Health Plan	(866) 782-8507
Great Lakes Health Plan	(800) 903-5253	PHP - MM Family Care	(800) 661-8299
Health Plan of MI, Inc.	(888) 437-0606	PHP of SW Michigan	(800) 261-0084
HealthPlus Partners, Inc.	(800) 332-9161	Priority Health Government Programs, Inc.	(888) 975-8102
M-CAID	(800) 527-5549	Total Health Care	(800) 826-2862
McLaren Health Plan	(888) 327-0671	Upper Peninsula Health Plan	(800) 835-2556
Midwest Health Plan	(888) 654-2200		

TAXI CAB SERVICES

Cab fares were correct at the time of printing, please verify the cost with the provider:

AAA CAB CO - (586) 598-9898

Hours: 4 hours/7 days a week
Areas: Macomb County
Cost: \$4.00 base price and \$2.20 per mile
Reservations: One hour notice preferred

CENTER LINE CAB - (586) 979-2224

Hours: 24 hours, 7 days a week
Areas: Any place north of Eight Mile
Cost: \$1.50 base price and \$2.50 per mile
Reservations: Two hours in advance

CHESTERFIELD CAB - (586) 463-5055

Hours: Monday - Saturday: 24 hours except during the summer
Sunday: 8:00 A.M. - 8:00 P.M.
Areas: West of Van Dyke, unless near I-696
Cost: Depends on area. \$1.70 and up to \$2.40

MT. CLEMENS CAB - (586) 598-9898

Hours: 24 hours/7 days a week
Areas: Macomb County
Cost: \$4.00 base price and \$2.20 per mile
Reservations: One hour notice preferred

MEDSTAR AMBULANCE WHEELCHAIR VAN SERVICE FOR PHYSICALLY CHALLENGED (WHEELCHAIR BOUND) – (586) 468-4475

Hours: Monday thru Friday from 7:00 A.M. - 7:00 P.M.
Areas: All of Macomb County
Cost: If in a wheelchair: \$42.00 plus \$1.50 per mile (one way)
Reservations: Prefer one to two weeks in advance reservation. First come, first served. Clients under 18 must be accompanied by a parent.

ROSEVILLE CAB - (586) 598-9898

Hours: 24 hours/7 days a week
Areas: Macomb County
Cost: \$4.00 base price and \$2.20 per mile
Reservations: One hour notice preferred

STERLING CAB - (586) 755-7279

Hours: 24 hours, 7 days per week
Areas: Macomb County
Cost: \$2.00 base line \$1.80 per mile
Reservations: One hour or more preferred

STERLING HEIGHTS CAB - (586) 598-9898

Hours: 24 hours/7 days a week
Areas: Macomb County
Cost: \$4.00 base price and \$2.20 per mile
Reservations: One hour notice preferred

UTICA CAB - (586) 598-9898

Hours: 24 hours/7 days a week
Areas: Macomb County
Cost: \$4.00 base price and \$2.20 per mile
Reservations: One hour notice preferred

WARREN CAB - (586) 463-5055

Hours: Monday - Saturday: 24 hours; Sunday 8 A.M. - 8 P.M.
Areas: 13 Mile to St. Clair County and from Van Dyke to Lake St. Clair
Cost: \$1.50 base price plus \$1.50 per mile
Reservations: One hour notice preferred

ACKNOWLEDGEMENTS

This booklet has been developed from "*Making the Right Connection*", a project of the Macomb County Inter Agency Council and its Youth Council Subcommittee.

For the complete Resource Directory, please go to www.misd.net/connection





GREAT PARENTS MACOMB*
Serving families with children birth to age 5

For information on other resources for families of children
age birth to 5 years, please call:

1.866.4MACOMB

1.866.464.2662

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