



2.10 TARGETED CASE MANAGEMENT SERVICES

Definition	<p>Targeted case management (TCM) services are services furnished to assist individuals in gaining access to needed medical, social, educational or other services.</p> <p>Targeted case management services include the following assistance:</p> <ul style="list-style-type: none">▪ A comprehensive assessment and periodic reassessment of an individual to determine the need for medical, social, educational or other services. These assessment activities include:<ul style="list-style-type: none">➤ Taking client history;➤ Identifying the individual's needs and completing related documentation,▪ Gathering information from other sources, such as family members, medical providers, social workers, and educators (if necessary), to form a complete assessment of the individual.▪ Development (and periodic revision) of a specific care plan that:<ul style="list-style-type: none">➤ Is based on the information collected through the assessment;➤ Specifies the goals and actions to address the medical, social, educational or other services needed by the individual;➤ Includes activities such as ensuring the active participation of the eligible individual, and working with the individual (or the individual's authorized health care decision maker) and others to develop those goals; and➤ Identifies a course of action to respond to the assessed needs of the eligible individual.▪ Referral and related activities:<ul style="list-style-type: none">➤ To help an eligible individual obtain needed services, including activities that help link an individual with medical, social, educational providers or other programs and services that are capable of providing needed services, such as making referrals to providers for needed services and scheduling appointments for the individual;➤ Monitoring and follow-up activities;➤ Activities and contacts that are necessary to ensure the care plan is implemented and adequately addresses the individual's needs, and which may be with the individual, family members, providers, or other entities or individuals, and conducted as frequently as necessary, including at least one annual monitoring, to determine whether the following conditions are met:<ul style="list-style-type: none">◆ Services are being furnished in accordance with the individual's care plan;◆ Services in the care plan are adequate.
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	<ul style="list-style-type: none"> ▪ If there are changes in the needs or status of the individual, necessary adjustments are made to the care plan and service arrangements. <p>TCM services may be reimbursed when provided by a Designated Case Manager.</p> <p>Providers must maintain case records that document, for all individuals receiving case management, the following: the name of the individual, the dates of the case management services, the person providing the case management services, and the nature, content, and units of case management services received. The case record must also reflect whether the goals specified in the care plan have been achieved, whether the individual has declined services in the care plan, the need for and occurrences of coordination with other case managers, the timeline for obtaining needed services, and a timeline for re-evaluation of the plan.</p>
<p>Provider Qualifications</p>	<p>The Designated Case Manager is the person responsible for the implementation of the plan of care/treatment plan. The Designated Case Manager must be an individual who meets one of the following criteria:</p> <ul style="list-style-type: none"> ▪ A licensed RN in Michigan; ▪ A bachelor's degree with a major in a specific special education area; ▪ Has earned credit in coursework equivalent to that required for a major in a specific special education area; or ▪ Has a minimum of three years' personal experience in the direct care of an individual with special needs. <p>In addition to meeting at least one of the above, the Designated Case Manager must also demonstrate knowledge and understanding of all of the following:</p> <ul style="list-style-type: none"> ▪ Services for infants and toddlers who are eligible under the IDEA law as appropriate; ▪ Part C of the IDEA law and the associated regulations; ▪ The nature and scope of services covered under IDEA, as well as systems of payments for services and other pertinent information; ▪ Provisions of direct care services to individuals with special needs; and ▪ Provisions of culturally competent services within the community being served.
<p>Designated Case Manager Services</p>	<p>Targeted Case Management services include:</p> <ul style="list-style-type: none"> ▪ Assuring that standard re-examination and follow-up of the beneficiary are conducted on a periodic basis to ensure that the beneficiary receives needed diagnosis and treatment; ▪ Assisting families in identifying and choosing the most appropriate providers of care and services, scheduling appointments, and helping families to maintain contact with providers; ▪ Follow-up to ensure that the beneficiary receives needed diagnostic and treatment services; ▪ Assuring that case records are maintained and indicate all contacts with, or on behalf of, a beneficiary in the same manner as other covered services; ▪ Coordinating school based services and treatment with parents and the child;



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	<ul style="list-style-type: none">▪ Monitoring and recommending a plan of action;▪ Coordinating performance of evaluations, assessments and other services that the beneficiary needs;▪ Facilitating and participating in the development, review, modification and evaluation of the multi-disciplinary team treatment plan;▪ Activities that support linking and coordinating needed health services for the beneficiary;▪ Provide summary of provider, parent and student health and behavioral consultation; and▪ Coordinating with staff/health professionals to establish continuum of health and behavioral services in the school setting.
Procedure Code	<ul style="list-style-type: none">▪ T2023 – Targeted case management, per month